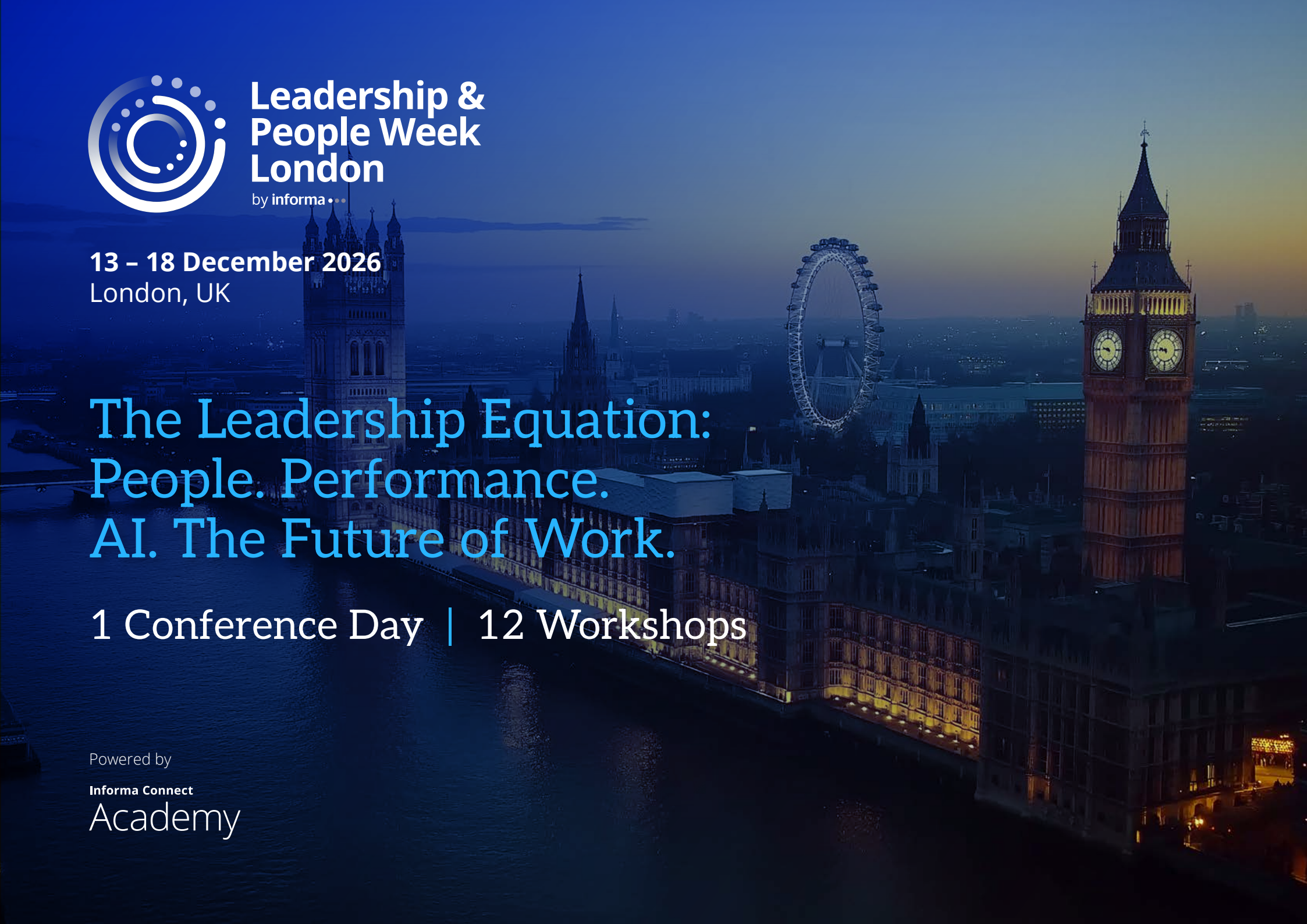

Leadership &
People Week
London
by informa
13 – 18 December 2026
London, UK
The Leadership Equation:
People. Performance.
AI. The Future of Work.
1 Conference Day | 12 Workshops
Powered by
Informa Connect
Academy

Shape the Future of Leadership and People Performance

As organisations navigate AI, transformation, changing workforce expectations and rising performance pressures, leadership can no longer be separated from people strategy.

Leadership & People Week London brings together HR professionals, business leaders, L&D specialists, people managers and transformation leaders to explore how organisations can build capability, strengthen leadership pipelines and turn people strategy into business results.

This is where leadership, performance, influence and the future of work come together.

From manager effectiveness and AI-enabled work redesign to executive presence, succession planning, coaching, women in leadership and organisational resilience, the event is designed for professionals who are shaping how people and businesses perform in the next phase of work.

Register:

20% off through my link: app.ingo.me/q/2zxdw

Enquiries: thehrtalent.com/informa-connect



About Leadership & People Week London

Key Themes

- Leadership capability and manager effectiveness
- People strategy and business performance
- AI, workforce redesign and the future of work
- Executive presence, influence and C-suite communication
- Growth mindset, learning agility and capability building
- High-potential talent and leadership pipelines
- Coaching, accountability and performance conversations
- Women in leadership, visibility and access to senior roles
- Organisational resilience, transformation and change leadership

Why Attend?

- **Strategic Leadership Insights:** Explore how leadership expectations are changing and what organisations need from leaders now
- **People and Performance Focus:** Understand how workforce capability, manager effectiveness and people strategy directly impact business results
- **AI and the Future of Work:** Move beyond AI adoption and examine how AI is changing roles, workflows, accountability and leadership
- **Practical Capability Building:** Learn how to strengthen management capability, develop high-potential talent and build future-ready teams
- **Influence and Executive Presence:** Explore how leaders can build trust, credibility and influence with senior stakeholders and the C-suite
- **Networking with Senior Professionals:** Connect with HR, L&D, business, transformation and leadership professionals facing similar challenges

This Event Is Ideal For

- **Business Leaders and Executives:** Leaders responsible for performance, transformation, people capability and strategic execution
- **HR and People Leaders:** Professionals shaping talent strategy, workforce planning, employee experience and organisational capability
- **L&D and Talent Professionals:** Those responsible for leadership development, learning strategy, succession planning and capability building
- **People Managers and Functional Leaders:** Managers leading teams through change, AI adoption, performance pressure and evolving workplace expectations
- **Transformation and Change Leaders:** Professionals driving organisational change, workforce redesign, restructuring and transformation initiatives
- **High-Potential and Emerging Leaders:** Professionals preparing for broader leadership responsibility, senior stakeholder influence and future leadership roles
- **Women Leaders and Future Leaders:** Professionals looking to strengthen visibility, influence, executive presence and access to senior opportunities



Leadership Insights: Building High-Performance

Main Conference

This is not a traditional HR conference. It is where leadership, people strategy, performance and the future of work are discussed as business-critical priorities.

Join senior HR, L&D, business and transformation professionals for a practical, forward-looking day focused on how organisations can build better managers, redesign work around AI, strengthen leadership pipelines, develop future-ready capability and turn people strategy into business results.





Event Highlights

15+
Speakers

Hear from CEOs, strategists, board members and transformation leaders shaping the future of strategic leadership

9
Sessions

Explore strategic agility, geopolitics, AI and competitive advantage, execution, leadership and diversity in strategy

1
day of interactive networking

Connect with strategy, transformation, leadership and business professionals facing the same disruption

12
Certificate Programmes

Build practical strategy, leadership and execution skills through focused certified workshops linked to the wider event

Conference Agenda

08:00–08:30	**REGISTRATION** **Registration, Coffee & Networking**
08:30–08:40	**WELCOME ADDRESS** **Welcome to Leadership & People Week London** A brief introduction to the day, setting out what delegates can expect and how the programme connects leadership, people, performance, workforce capability, transformation and the future of work. • Welcome and introduction to the conference • Overview of the key themes explored throughout the day • How the sessions connect people, leadership and organisational performance
08:40–09:10	**OPENING KEYNOTE** **The People–Performance Paradox: Why Every Business Strategy Is a People Strategy** An opening perspective on why people, performance, strategy, technology and transformation can no longer be treated as separate business agendas. This session sets the context for how organisations can align people capability with strategic priorities, navigate transformation and build sustainable performance. • Why people strategy is becoming inseparable from business strategy • The connection between workforce capability and organisational performance • The evolving relationship between HR, business leadership and the C-suite • How leaders can influence senior stakeholders and communicate people priorities in commercial language
09:10–09:55	**PANEL** **Capturing the AI Dividend: How Leaders Are Turning AI into Better Performance** This panel moves beyond AI adoption to examine whether organisations are actually capturing measurable value from their AI investments. The discussion explores how leaders are using AI to improve productivity, redesign work, strengthen decision-making and enhance performance, while ensuring technology is supported by the right people, processes and leadership. • Moving from AI experimentation to measurable business performance • Where AI is delivering genuine productivity gains • Measuring the AI dividend through productivity, quality, speed and business impact • Avoiding AI adoption without meaningful organisational change
10:00–10:25	**FIRESIDE CHAT** **Executive Presence in the Industrial Revolution 4.0: Influence, Trust and Human Judgement** As technology, automation and new ways of working reshape organisations, human leadership capabilities remain critical. This conversation explores executive presence, emotional intelligence, judgement, empathy, influence, trust and self-awareness, and how leaders can build credibility in an increasingly complex workplace. • Building trust during transformation and uncertainty • Influencing the C-suite and senior stakeholders • Emotional intelligence as a leadership capability • Strengthening human connection through technological and organisational change
10:25–10:45	**KEYNOTE** **The Capability Gaps You Need to Close Now: Is Your Organisation Ready for 2030?** With 2030 only a few years away, organisations cannot afford to treat future capability as a distant workforce-planning exercise. This session examines the gaps organisations need to identify and address now across skills, leadership, digital capability, learning agility and internal mobility in order to execute their priorities. • Identifying current and emerging capability gaps • Connecting workforce capability to business priorities • Reskilling versus hiring to close critical gaps • AI literacy and digital capability • Human capabilities that remain strategically important
10:45–11:15	**BREAK** **Coffee & Networking**

Conference Agenda

11:15–11:35	**KEYNOTE** **Are We Setting Managers Up to Fail? Why Promotion Isn't the Same as Preparation** This keynote explores the growing leadership capability gap and the pressures facing today's managers. Organisations often promote strong individual contributors into leadership roles without properly preparing them to lead people, manage performance, coach effectively and navigate increasingly complex workplaces. This session examines how managers can become agents of strategy, performance and change. • Why strong individual contributors do not automatically become effective leaders • The risk of promoting high performers before they are ready to lead • Coaching, accountability and decision-making • Supporting high-potential talent without burning them out
11:35–12:20	**PANEL** **From High Performer to Future Leader: Building the Pipeline Before You Need It** A strategic discussion on leadership pipelines, succession and organisational resilience. How can organisations identify future leaders before critical roles become vacant, distinguish high performance from high potential, and develop the leadership capabilities needed to execute tomorrow's strategy? • Succession planning as a strategic business issue • High performance versus high potential • Succession risks created by transformation • Preparing leaders for roles that may not exist today
12:25–12:45	**ARMCHAIR CHAT** **The Leader as a Coach: From Managing Performance to Growing People** Coaching is becoming a core leadership behaviour rather than simply an HR or L&D intervention. This conversation explores how leaders can use questioning, listening, feedback and emotional intelligence to improve performance, build accountability and develop their people. • The shift from directive management to coaching leadership • Coaching versus mentoring versus managing • Asking better questions and active listening • Feedback and performance conversations
12:50–13:35	**PANEL** **When the Playbook Stops Working: Leading Through Uncertainty** Transformation is no longer simply an implementation challenge; it is a strategic risk issue. Organisations face simultaneous pressures from economic uncertainty, restructuring, skills shortages, changing employee expectations, technology and shifting business models. This panel examines how leaders can manage people risks while maintaining performance, resilience and strategic momentum. • People risks behind major business transformations • Resistance to organisational change • Change fatigue and transformation overload • Restructuring and workforce redesign
13:40–14:20	**FIRESIDE CHAT** **Women at the Leadership Table: Influence, Visibility and Making Your Voice Count** A candid conversation about how strategic decisions are made, who is in the room when they happen, and what it takes to build influence, visibility and credibility at senior levels. This session explores sponsorship, access, confidence, credibility and organisational culture and how women can build influence in the conversations that shape organisations. • How strategic decisions are really made • Building credibility and influence before having formal authority • What organisations can do to create stronger leadership pipelines
14:20–14:30	**CLOSING KEYNOTE** **The Execution Advantage: Turning People, Leadership and AI into Business Results** A final reflection connecting business strategy, people capability, leadership, transformation and technology. The closing session challenges delegates to consider whether their organisations are truly equipped to turn transformation into sustainable performance. • Why execution is becoming the defining leadership challenge • The connection between leadership quality, workforce capability and business performance • The importance of shared ownership between HR, business leaders, technology and operations
14:30–15:30	**NETWORKING LUNCH** **Close of Conference and Networking Lunch**

Action Centred Leadership (ACL)

Lead high-performing teams by completing the task, building the team, and developing individuals.

This four-day programme develops the leadership skills needed to mobilise others, deliver exceptional results and create a positive, high-performing workplace. Built around the Action Centred Leadership model, it helps you balance the overlapping needs of the task, the team, and each individual. Through presentations, case studies, assessments, desktop exercises, and leadership role-plays, you will explore leadership styles, emotional intelligence, communication, team development, culture, diversity, feedback, and motivation. You will leave with practical insights into your current leadership behaviours and a clear plan to strengthen performance in the workplace.

Workshop Content

- Distinguish leadership from management and examine how effective leaders respond to failure
- Develop emotional intelligence and interpret body language and tone of voice
- Apply the ACL model to balance the needs of the task, the team, and the individual
- Adapt leadership style to team maturity, personality, situation, and diversity
- Build effective teams using Tuckman's, Belbin's, and Lencioni's frameworks
- Lead culture change, deliver feedback, and turn motivation theory into practical action

Learning Outcomes

By the end of the workshop, you will be able to:

- Define leadership, contrast it with management, and recognise your preferred leadership style
- Use the Action Centred Leadership model to address task, team, and individual needs
- Apply emotional intelligence, communication, and feedback skills to strengthen performance
- Adapt your leadership approach to team development, personality, diversity, and motivation

Who Should Attend

Professionals responsible for delivering results through teams of people across public and private organisations. The programme is relevant to Senior Executives, Middle Managers, First-Line Managers, Team Leaders, Supervisors, Superintendents and Functional Managers at all levels and across all sectors.



Workshop Director:
Alan Power

Certificate in AI-Powered Learning & Development

Empower your learning journey and transform L&D with AI innovation.

Generative AI is reshaping Learning and Development by enabling personalised learning, more agile talent development, and data-driven decisions. Designed for experienced L&D professionals, this immersive four-day programme explores how to integrate AI strategically and responsibly across the learning ecosystem. Through interactive sessions, real-world cases, and hands-on activities, you will examine adaptive learning, skills intelligence, talent marketplaces, immersive technologies, and AI-generated content. You will also learn to evaluate solutions, measure impact and ROI, address privacy and bias, and lead the cultural and organisational change required to build a future-ready workforce.

Workshop Content

- Explore AI and GenAI foundations, the evolving skills landscape, and the future of L&D
- Align AI-powered learning and talent strategies with organisational objectives
- Use skills intelligence, talent marketplaces, and career pathing to build workforce agility
- Design adaptive, personalised learning journeys, and evaluate AI-powered solutions
- Apply VR, AR, gamification, microlearning, and AI-generated content across learning contexts
- Measure ROI, manage ethical risks, and build a roadmap for responsible AI implementation

Learning Outcomes

By the end of the workshop, you will be able to:

- Explain how Generative AI can address current L&D challenges and opportunities
- Develop a strategic roadmap for responsible AI implementation within the L&D function
- Design engaging, personalised learning experiences using AI-powered tools and technologies
- Measure the impact and ROI of AI-driven initiatives and lead human-centred transformation

Who Should Attend

Experienced professionals seeking to integrate Generative AI into learning and workforce development. Relevant roles include L&D Directors and Managers, Instructional Designers, Training Specialists, E-Learning Developers, Talent Development Professionals, HR Technology and Analytics Professionals, HR Professionals responsible for talent and employee development, and Business Leaders or People Managers overseeing workforce capability.



Workshop Director:
Mostafa Azzam

Certificate in Business & Leadership Strategies

Turn uncertainty into strategic opportunity through value-driven business and people leadership.

Unpredictable environments create opportunities for leaders who can anticipate change, challenge assumptions, interpret complexity, and turn decisions into coordinated action. This programme equips you with practical models and new-world techniques to design strategy, build visionary plans and deliver growth beyond conventional targets. Built around the Value Leadership method, it connects market insight and strategic business planning with inspirational people leadership. You will learn to align objectives, strategies, tactics and measures, strengthen relationships across the organisation, and mobilise people through change, collaboration, emotional intelligence and contextual leadership.

Workshop Content

- Develop strategic thinking, a clear vision, and a value-driven purpose for growth
- Evaluate changing markets, opportunities, constraints, and risks across the business environment
- Link missions, objectives, strategies, tactics, financials, and KPIs into an actionable plan
- Align functions, optimise resources, and build collaboration through productive conversations
- Lead people through change using emotional intelligence and contextual leadership
- Build performance, ownership, creativity, and motivation across teams and individuals

Learning Outcomes

By the end of the workshop, you will be able to:

- Design and implement market-inspired strategies that generate sustainable business growth
- Assess the business environment to maximise opportunities, lift constraints, and manage risks
- Raise team performance through collaboration, creativity, innovation, and accountability
- Build influential relationships and lead with greater confidence, purpose, and personal distinction

Who Should Attend

Managers and Directors seeking to progress towards C-level leadership, including Middle Managers applying strategy within their functions and Senior Leaders influencing wider business success. The programme is also relevant to C-suite Executives, Entrepreneurs, Business Owners, and Heads of commercial, social, private, public or government organisations seeking accelerated growth and stronger stakeholder value.



Workshop Director:
Sanjeev Loomba

Certificate in Negotiation & Dispute Resolution

Build the skills and confidence to negotiate effectively, resolve disputes, and create positive outcomes across a wide range of scenarios.

Conflict and disputes can damage relationships, slow decisions, and weaken performance when they are not managed effectively. This highly participative workshop builds the confidence and flexibility to negotiate and resolve conflict across internal workplace and external commercial situations. Through practical models, personal assessment, group exercises, and role-plays, you will explore your preferred conflict-handling style, plan negotiations strategically, understand the other party's interests, and trade variables to reach positive outcomes. You will also examine mediation and other dispute resolution approaches, practise dealing with emotion and tough negotiators, and develop an action plan to apply the learning in your role.

Workshop Content

- Explore conflict styles using the Thomas-Kilmann Conflict Mode Instrument
- Understand how internal and external conflict affects workplace culture and performance
- Plan negotiations by setting objectives, identifying motives, and defining trading variables
- Apply a structured negotiation model and six critical negotiation skills
- Compare negotiation, mediation, adjudication, arbitration, and litigation approaches
- Handle tough negotiators and emotion through practical exercises and role-plays

Learning Outcomes

By the end of the workshop, you will be able to:

- Strategically plan for negotiations and conflict situations
- Apply a range of conflict-handling approaches using the Thomas-Kilmann framework
- Use emotional intelligence to improve communication and reduce conflict
- Use negotiation and dispute resolution models to achieve positive outcomes across a range of scenarios

Who Should Attend

Professionals who need to influence outcomes, resolve conflict, and create positive agreements in their roles. The workshop is particularly relevant for Managers, Team Leaders, Sales Professionals, Purchasing Professionals, Entrepreneurs, and HR Practitioners who want greater confidence in high-stakes conversations and stronger results in internal or buyer-seller negotiations.



Workshop Director:
Richard Napier

Certified Administration Manager (CAM)

Develop the practical knowledge and tools to strengthen administrative performance at personal and organisational levels.

Administrative Management provides a powerful lens for understanding organisations and creating effective environments for processing information, supporting people, and delivering results. This practical and interactive programme combines theory, real-world examples, and group workshops to strengthen your role as a professional administrator. You will examine organisational structures and cultures, management and leadership, systems, teams, communication, information, and knowledge management, change, quality, and performance. The course also explores opportunities to incorporate AI into administrative practice, helping you develop actionable strategies that can be applied immediately while supporting long-term professional and organisational growth.

Workshop Content

- Understand organisational purpose, SMART objectives, structures, cultures, and lifecycles
- Apply management and leadership approaches, including ethical, and socially responsible leadership
- Use a systems view to improve administrative processes, costs, and information flow
- Motivate people, build effective teams, and lead change while managing resistance
- Strengthen communication, information management, knowledge transfer, and innovation
- Improve quality, time management, and performance through CSFs, KPIs, and emerging AI tools

Learning Outcomes

By the end of the workshop, you will be able to:

- Apply administrative management and leadership principles across organisational contexts
- Set effective goals, manage change and build collaborative, motivated teams
- Improve communication, knowledge management, creative thinking, and innovation
- Use time-management and performance measures to drive continuous professional improvement

Who Should Attend

Professionals in administrative roles or responsible for processing information, as well as those preparing for higher management or board-level responsibilities. Relevant roles include Administrators, Administrative Assistants, Office Managers and Supervisors, Office Administrators, Personal and Executive Assistants, Executive and Management Secretaries, Department Coordinators, and HR or Finance Professionals.



Workshop Director:
Mark Northway

CIPD - AI & People Analytics for HR Professionals

Shape tomorrow's workforce with AI and people analytics.

This integrated programme combines the transformative potential of AI and GenAI with the strategic value of people analytics to help you future-proof the HR function. You will explore how emerging technologies are reshaping recruitment, talent management, employee engagement, and performance, while developing the analytical mindset needed to connect HR data with business priorities. Through real-world cases, practical exercises, and prompt-engineering activities, you will learn to adopt AI responsibly, establish effective governance, and build a data-driven culture. You will also gain the confidence to measure HR impact, anticipate workforce trends, and communicate evidence-based recommendations that position HR as a credible strategic partner.

Workshop Content

- Understand AI and GenAI concepts and their impact on core HR functions
- Address AI regulation, governance, ethics, and responsible policy development
- Create the culture, mindset, and skills needed for successful AI adoption
- Apply prompt engineering and define a clear AI strategy for HR
- Build an analytics mindset and link people data with business objectives
- Use evidence-based methods, metrics, dashboards, and storytelling to communicate insights

Learning Outcomes

By the end of the workshop, you will be able to:

- Explain how AI and GenAI can be applied across HR within a responsible governance framework
- Use effective prompts and develop an actionable AI strategy tailored to HR needs
- Gather and interpret reliable people data to align HR initiatives with business priorities
- Measure HR value and present clear, data-driven insights to influence stakeholders

Who Should Attend

Forward-thinking HR professionals, business leaders, and consultants seeking to integrate AI, GenAI and analytics into HR strategy and decision-making. Relevant roles include HR Managers and Directors, HR Technology and Transformation Leads, People and Workforce Analysts, Talent Acquisition Specialists, Learning and Development Professionals, Change Managers, and Business Leaders with HR responsibilities.

CIPD

Workshop Director:
CIPD

CIPD - Effective Talent Resourcing & Coaching Skills for HR

From talent acquisition to coaching conversations, gain the tools to attract, engage and grow talent.

Finding, selecting, and developing the right people is critical to organisational success. This combined programme equips HR and people professionals with practical skills across the employee lifecycle, from workforce planning and inclusive attraction to structured selection, onboarding and post-hire development. You will learn to use market insight, digital tools, competency frameworks, and evidence-based assessment to make confident hiring decisions and create a positive candidate experience. You will then build structured coaching conversations using the GROW model, Appreciative Inquiry, and insights from neuroscience, strengthening your listening, questioning and feedback skills to support engagement, learning, and sustained performance.

Workshop Content

- Align talent acquisition and workforce planning with organisational strategy
- Create inclusive roles, employer propositions, and sourcing strategies for diverse talent pools
- Use digital tools, selection criteria, and competency frameworks to improve hiring decisions
- Conduct structured interviews using WASP, Funnel, and STAR techniques while reducing bias
- Strengthen onboarding, candidate experience, and recruiting metrics to support retention
- Apply GROW, active listening, powerful questions, and feedback in practical coaching conversations

Learning Outcomes

By the end of the workshop, you will be able to:

- Align talent acquisition and workforce planning with wider business priorities
- Design inclusive, evidence-based recruitment, and onboarding processes
- Conduct competency-based selection while minimising bias and discrimination risk
- Use structured coaching methods to unlock potential, improve performance, and support growth

Who Should Attend

Professionals working across the employee lifecycle who want to strengthen both recruitment and coaching capabilities. Relevant roles include HR and People Professionals, Talent Acquisition, and Resourcing Specialists, Recruitment, and Onboarding Officers, HR Business Partners, L&D, and Talent Development Professionals, Employee Experience Coordinators, People Managers, Team Leaders, Internal Coaches, and Organisational Development Practitioners.

Workshop Director:
CIPD

CIPD - Employee Experience & Wellbeing

Move beyond engagement initiatives to build employee experiences and wellbeing strategies that deliver lasting organisational impact.

A positive employee experience creates the conditions for people to perform, develop, and thrive. This programme helps you distinguish employee experience from engagement, build a compelling business case and align people strategy with organisational priorities. Using practical frameworks, journey mapping, personas, and measurement tools, you will learn to design and evaluate experiences across the employee lifecycle. The programme also explores wellbeing, resilience, and mental health in office, remote and hybrid environments, enabling you to create psychologically safe and sustainable working practices while clarifying the shared responsibilities of HR, leaders and line managers.

Workshop Content

- Distinguish employee experience from engagement and apply motivation and EX frameworks
- Assess culture, develop the employee value proposition, and map employee journeys
- Use personas, internal communication, and measurement tools to evaluate EX impact
- Understand wellbeing, resilience, mental health, and the challenges of hybrid work
- Create psychological safety through balanced workload, autonomy, inclusion, and connection
- Apply individual, team, and organisational interventions using the PERMA framework

Learning Outcomes

By the end of the workshop, you will be able to:

- Define employee experience and influence stakeholders on its organisational value
- Design and evaluate EX, engagement, and culture-improvement strategies
- Use data and evidence to demonstrate the contribution of wellbeing to performance
- Create supportive working environments and clarify wellbeing responsibilities across the organisation

Who Should Attend

People practitioners and managers responsible for improving employee experience, engagement, culture or workplace wellbeing. Relevant roles include HR Managers and Business Partners, Employee Experience and Engagement Specialists, L&D Professionals, People and Culture Managers, Organisational Development Practitioners, Wellbeing and Culture Leads, Internal Communications Professionals, Line Managers, Team Leaders and Talent Management Professionals.

CIPD

Workshop Director:
CIPD

FranklinCovey - 7 Habits of Highly Effective People®

Develop the timeless habits and human skills needed to lead yourself, collaborate effectively, and create meaningful results.

In an era of accelerating technology and advanced AI, the way people lead themselves and work with others is more important than ever. Based on FranklinCovey's globally recognised framework, this programme develops foundational human skills including emotional intelligence, proactive problem-solving, self-leadership, communication, and collaboration. You will progress from personal effectiveness and clear priorities to high-trust relationships, win-win thinking, and creative teamwork. Practical tools, assessments, and reinforcement activities help you translate the seven habits into sustainable changes that strengthen your impact at individual, team, and organisational levels.

Workshop Content

- Explore the paradigms and principles that underpin personal and professional effectiveness
- Habit 1 Be Proactive - focus initiative and energy on what you can influence
- Habits 2 and 3 - define success, align goals, and put the most important priorities first
- Habit 4 Think Win-Win - build trust and create mutually beneficial relationships
- Habits 5 and 6 - listen empathically, communicate clearly, and synergise across differences
- Habit 7 Sharpen the Saw - renew your capacity, sustain balance, and practise continuous improvement

Learning Outcomes

By the end of the workshop, you will be able to:

- Respond proactively and focus on the actions and decisions you can influence
- Define clear measures of success, align goals to priorities, and manage time effectively
- Build trust, pursue win-win outcomes, and communicate with greater understanding
- Leverage diverse strengths to solve problems creatively while sustaining energy and balance

Who Should Attend

Professionals at all levels who want to strengthen personal effectiveness, leadership and teamwork. The programme is relevant to Individual Contributors, Team Leaders, Managers, Senior Executives, HR and Learning and Development Professionals, Project Managers, Sales Professionals, Consultants, Entrepreneurs, Public-Sector Leaders and Aspiring Leaders.

FranklinCovey
Middle East

Workshop Director:
FranklinCovey

Human-Centred Leadership

Transform your team through leadership that puts people first.

This three-day programme develops the mindset and practical skills required to put wellbeing, development, and empowerment at the centre of leadership while remaining aligned with organisational goals. You will explore advanced emotional intelligence, empathy, cognitive flexibility, and inclusive leadership to build stronger connections and trust across diverse teams. Through practical activities and recognised frameworks, you will learn to create psychological safety, resolve conflict, guide people through uncertainty, and secure authentic buy-in for change. The programme also helps you embed human-centred values into leadership development, culture, and decision-making for sustained engagement, innovation, and performance.

Workshop Content

- Develop a human-centred mindset using systems thinking and transformational leadership
- Strengthen emotional regulation, agility, and empathy using neuroscience-backed techniques
- Lead across cognitive, cultural and generational differences while challenging limiting biases
- Build psychological safety, trust, and high-performing teams using coaching and Lencioni's model
- Apply adaptive leadership to change, stakeholder buy-in, resistance, and team resilience
- Embed human-centred values through leadership frameworks, data, and feedback loops

Learning Outcomes

By the end of the workshop, you will be able to:

- Define human-centred leadership and distinguish it from traditional leadership approaches
- Lead with purpose by aligning personal values, organisational mission, and shared goals
- Use empathy, inclusion, and psychological safety to strengthen team resilience and performance
- Assess culture and design strategies that embed human-centred leadership through change

Who Should Attend

Professionals with responsibility for teams or organisational culture who want to create inclusive, emotionally intelligent, and high-performing environments. Relevant roles include Emerging Leaders, Change Management Professionals, Project Managers, Heads of Department, HR Professionals, Talent Development Managers, Learning and Development Professionals, and Mid-to-Senior-Level Leaders.



Workshop Director:
Annabelle Beckwith

شريك أعمال الموارد البشرية

نبذة عن الدورة التدريبية

طوّر المهارات اللازمة لدفع التغيير الاستراتيجي ونجاح الأعمال في الموارد البشرية.

يتميز عالم الأعمال اليوم بدرجة عالية من التنافسية وسرعة التغير. لذا، ينبغي على متخصصي تطوير الأفراد العمل جنبًا إلى جنب مع قادة الأعمال لدفع الأداء وتحقيق الأهداف التنظيمية. وقد صُمم هذا البرنامج خصيصًا لمساعدتك على تطوير عقلية استراتيجية في العمل، واكتساب مهارات الشراكة الأساسية لمواءمة ممارسات تطوير الأفراد بشكل مباشر مع أهداف المؤسسة.
من خلال مشاركتك في البرنامج، ستحصل على الأدوات التي تمكّنك من فهم ومعالجة العوامل الداخلية والخارجية الرئيسية التي تؤثر في نجاح الأعمال. كما ستتعلم كيفية تطبيق الفكر التجاري الحديث على الاستراتيجية والتخطيط، بما يضمن امتلاكك للمهارات اللازمة لإحداث تأثير حقيقي.

محتوى الدورة

- السياق الاستراتيجي
- ممارسات الشراكة الاستراتيجية
- التفكير من منطلق عقلية الأعمال
- التركيز على العملاء
- حلول موجهة نحو الأعمال
- شريك الأعمال المؤثر
- المستشار الموثوق
- تحليلات البيانات في الممارسة العملية
- الموجه المهني والمرشد الوظيفي في المؤسسة

مخرجات التعلم

بنهاية الدورة، ستكون قادرًا على:

- تحديد العوامل التي تؤثر على استراتيجية الأعمال
- تعزيز العلاقات المهنية عبر المستويات المختلفة
- ربط الممارسة المستندة إلى الأدلة بسياق الأعمال
- التعرف على فوائد التعاقد والاستشارة مع العملاء
- إظهار مهارات حل المشكلات بطريقة تركز على الحلول
- تعزيز دور شريك الأعمال كمفكر استراتيجي يركز على النتائج
- تطوير مهارات التأثير لتعزيز المكانة كمستشار موثوق
- تحديد أصحاب المصلحة والتأثير فيهم بفعالية
- اختيار وتطبيق نهج في التوجيه المهني أو الإرشاد الوظيفي

هذه الدورة مثالية لـ

تم تصميم هذا البرنامج لمتخصصي تطوير الأفراد الجدد في مجال الشراكة التجارية أو أولئك الذين يتطلعون إلى تعزيز دورهم كمفكرين استراتيجيين في بيئة الأعمال.

يناسب هذا البرنامج بشكل خاص شركاء الأعمال في الموارد البشرية، وشركاء الأفراد، ومديري الموارد البشرية، وأخصائيي إدارة المواهب، ومستشاري التطوير التنظيمي، ومديري التعلم والتطوير، ومديري مشاركة الموظفين، ومديري عمليات الأفراد، ورؤساء أقسام الموارد البشرية، وقادة استراتيجيات الأفراد، وأي شخص يتطلع إلى تعزيز مساهمته ودفع نجاح المؤسسة من خلال شراكة فعالة مع الأعمال.

CIPD

Workshop Director:
CIPD

Leading High-Performance Teams: Accountability, Trust & Collaboration

What separates the leaders that create it from those that lead by default, instead of by design?

Leading High-Performance Teams helps participants understand what strong teams' leaders do differently and how can they can create conditions for sustained performance. The course blends proven models with live practice so participants do more than discuss theory. They learn how to create greater clarity around purpose, outcomes, roles and decision-making, build trust and psychological safety without lowering standards, coach and develop people more effectively, delegate with greater confidence and create stronger ownership and better results. The programme also shows leaders how to install simple operating rhythms that strengthen execution and keep commitments visible

Workshop Content

- Build trust, psychological safety, and collaboration while maintaining clear standards and accountability
- Strengthen coaching, feedback, delegation, and empowerment skills to foster ownership and development
- Navigate conflict and encourage constructive challenge
- Lead hybrid teams effectively by strengthening visibility, cohesion, communication, trust, and performance expectations

Learning Outcomes

By the end of the workshop, you will be able to:

- Analyse the behaviours and conditions you create that impact team performance
- Evaluate your default conflict patterns and personal triggers to overcome them effectively
- Formulate a clear team purpose, priorities, roles, and decision-making processes
- Develop coaching skills through effective questioning, feedback, and development conversations
- Implement stronger delegation and autonomy to empower others and foster ownership
- Establish clear accountability through commitments, structured meeting rhythms, and data-driven follow-through

Who Should Attend

This course is ideal for Executives Leading Cross-Functional Teams, Directors and Heads of Function, Team Leaders and Supervisors, Department Heads and Functional Leaders, Senior Managers and Business Unit Leaders, Project and Programme Managers Operations and Delivery Managers, HR, OD and L&D Professionals.



Workshop Director:
David Joshua

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